

DOIT MASTER AGREEMENT NUMBER:

B-03-013

DOIT APPROVAL DATE:

7/8/2003**VENDOR NAME:** **MCI WORLDCOM Communications, Inc.****FEIN:** **47-0751768****SERVICE/PRODUCT NAME:** **Local Exchange Service: Analog Lines (POTS Service)****SERVICE/PRODUCT DESCRIPTION:**

MCI is one of the nations largest Competitive Local Exchange Carriers (CLECs). It owns and operates fiber optic networks and local switching systems to deliver Local Service in the greater Hartford and Stamford areas (see Service Availability tables for specific coverage areas). Local service includes:

- 911/E911
- Directory listing
- Directory assistance
- Operator and customer services (7x24x365)
- Telephone number assignment
- Service access codes (800/888 and 700 numbers)
- Telecommunications Relay Services
- Equal access (1+ dialing)
- Local number portability

Business Lines or "Plain Old Telephone Service" (POTS) Lines, which provide analog service between the Local End office and the subscriber's key system, modem or fax machine. Standard business lines include Touch Tone, Hunting, Call Forward Variable and Calling Party Number Delivery.

SERVICE LEVELS: WorldCom does not offer SLAs for local service; however the following repair statistics apply.

Mean Time to Repair (MTTR)

- Priority 1: 4 hours
- Priority 2: 8 hours
- Priority 3: 12 hours
- Priority 4: 24 hours

SERVICE AVAILABILITY/LIMITATIONS:

See attached Current Availability of Services table.

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VENDOR NAME: MCI WORLDCOM Communications, Inc.						VENDOR FEIN: 47-0751768			
SERVICE NAME: Local Exchange Service: Analog Lines (POTS Service)									
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Recurring Monthly Cost
Add	06/09/03	07/08/03	1		Analog Line (POTS Service) - Hartford	ea	\$0.00	\$0.00	\$21.00
Delete	10/10/03		10/31/03	1		Analog Line (POTS Service) - Hartford	ea	\$0.00	\$0.00
Add	10/10/03	10/31/03	1		Analog Line (POTS Service) - Hartford	ea	\$0.00	\$0.00	\$20.58
Add	06/09/03	07/08/03	2		Local Number Portability - Hartford	ea	\$0.00	\$0.00	\$0.40
Add	06/09/03	07/08/03	3		Analog Line (POTS Service) - Stamford	ea	\$0.00	\$0.00	\$23.61
Delete	06/09/03	10/31/03	3		Analog Line (POTS Service) - Stamford	ea	\$0.00	\$0.00	\$23.61
Add	10/17/03	10/31/03	3		Analog Line (POTS Service) - Stamford	ea	\$0.00	\$0.00	\$23.14
Add	06/09/03	07/08/03	4		Local Number Portability - Stamford	ea	\$0.00	\$0.00	\$0.23
Add	06/09/03	07/08/03	5		Federal Subscriber Line Charge - Hartford/Stamford	ea	\$0.00	\$0.00	\$8.08